Steven Borne 431 Wallis Rd Rye, NH 03870

November 13, 2019

Dear Pat and Bill,

I have brought this up many times. We need to do a better job at helping residents understand what is happening with major site developments. The Notice of Decisions are a nice step, but much more is needed.

The Town is redoing the web site. When you rebuild a website, you start with your requirements and goals. To get those you ask questions about what is needed and what does success looks like. I have not heard of any of these discussions and I don't think anyone spends as much time as I do on the website as I build the monthly civic news. Now is the time to be getting this done. If Civic Plus (website company) does not provide this functionality, we can work with them to have it developed.

I see no reason why each Major Site development can't have a dedicated web page that would be formatted as a dash board. It would clearly show all waivers, exemptions and variances requested or granted. This is key because our ordinance need to have a threshold of what can be tolerated. The dashboard would make it clear where the project is, have links to all of documentation, a process flow and most importantly when/how the public can and should be engaged.

Many members may also benefit from an online page for all the documents. I don't think we need to be spending the time and paper costs to be printing everything for everyone. Not to mention how consumer unfriendly the current process is for tax payers. Much of this information is just as easily viewed online and land use board members may have a preference for online. It would be interesting to know how many boxes of paper get consumed to support land use meetings. When a former company requested employees only print what had to be printed, the wall of paper boxes disappeared from the office.

Is a petitioned warrant article required to drive a win/win/win for everyone or can our elected officials and town employees commit to making this happen? I will not be at the November 25<sup>th</sup> Select Board meeting so please let me know what the next steps will be.

Best Regards,

Steven

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cc: Phil Winslow Keriann Roman Becky Bergeron