Town of Rye Sewer Asset Management Program

Please Rank in priority, system goals and needs?
Broader goals and needs reflected in the Vision Statement.

_____ Public Health and Environment: Protect the environment and public health (no environmental contamination - community wide reward clean beaches)

_____ Financial: To be cost efficient (reducing expenses while maintaining outputs) and effective (best return on investment).

_____ Funding: Identify and seek funding opportunities to assist with the operations and maintenance of the sewer infrastructure.

_____ Compliance and Enforcement: Maintain and promote compliance with Federal, State and Local permitting, ordinances, and agreements. (Walk the talk)

_____ Customer Service: Provide a reliable service to our customers.

_____ Evaluate and Assess: Continually evaluate and assess the sewer system.

_____ Plan: Maintain a data driven systematic proactive planning approach to decision making.

_____ Communication: Effectively communicate and educate stakeholders.

_____ Resilience: Be able to deal with obstacles and times when things don't go as planned.

_____ Other: _____

_____ Other: _____

_____ Other: _____

Town of Rye Level of Service Matrix - DRAFT

Vision Statement - Draft: A utility of excellence in reliability, compliance, public health, and environmental stewardship, recognized as an essential partner in the preservation of our beaches. Committed to sound financial and organizational management that protects and prepares the sewer system for the future.

Category	Objective	Specific Goal	2025 Target	Units/Time	Completed (Y/N)	Corrective Measures/Comments
Communication and Education	Communicate information on the wastewater collection system and services.	Update Sewer Commission's webpage [pdf for story map, add rate info?, add news items/history?]	1	Yearly		
	Provide current information/news and educate the public.	Participate in the Town Newsletter.	4	Quarterly		
	Communicate Sewer Commission Meetings and Results.	Post meeting agenda and minutes by law.	10	Monthly		
Operation and Maintenance	Have horizontal and vertical collection sysytem in the same place and easily accessible.	Intergrate horizontal and vertical collection sysytem data into a software platform.	1	Yearly		
	Evaluate pump station performance.	Record pump station inspections.	52	Weekly		Use Survey123 form or equivelent to record maintenance and inspection observations
	Maintain access to all manhole structures.	Clear Church Road Pump Station Easment	1	Yearly		
Compliance	Meet New NPDES Permit Requirements	Create an Adaptation Plan	1	Once		
	Address NPDES Permit Violations during Weather Events at the WWTP	Develop an Infiltration and Inflow (I/I) Assessment and Reduction Plan	1	Once		
Financial	Determine replacement value of wastewater assets	Current dollars	1	Yearly		
	Know where we stand financially industry rating (AAA etc.)	Establish a financial benchmark for reserves.	1	Yearly		